

Privacy Policy.

GreyWebs adheres to an unambiguous company policy: the strictest observance of data protection and uncompromising protection of user privacy.

When using GreyWebs VPN, we don't know anything about your traffic data, such as browsing history, traffic destination, data content and search preferences. They are NOT tracked, recorded, registered or stored by us.

Moreover, when using GreyWebs VPN, we do NOT store connection logs, which means that we do NOT have logs and logs associated with your IP address, connection timestamp or session duration. We DO NOT have access to the credit card information that you provided to our payment processor, and we DO NOT track your payment or information with any online activity that you do inside the GreyWebs VPN app.

We provide a service that protects privacy and anonymity. We take your data very seriously and work hard to ensure the safe storage and protection of your data. We believe that you should always know what data we collect and how we use it. This document (Privacy Policy) defines and informs you about all cases, without exception, when your data and information are collected and used.

This Policy applies to all Services that we offer through our website greywebs.com and to your use of VPN.

This Policy does not apply to any website, product or service of any third-party company, even if the website links to (or from) our Website. Please always review the privacy policy of any third-party company before deciding to provide any information.

By using our Website or Services, you accept the methods described in this Policy. If you do not agree with this Policy, please do not visit or use our Website or Services. Your continued use of our Website or Services will constitute your acceptance of this Policy.

What data do we collect?

Information related to your account
("Personal Data"):

When registering through our Website or the GreyWebs VPN application, you will be asked to provide your email address, username and payment information that you voluntarily provide to us when ordering or subscribing to our Services, as well as when filling out any of the contact forms on the Site. This information is collected for the proper management of your account and subscription, as well as to provide you with customer support and, at your choice, to provide periodic promotional offers. In addition, as part of our fraud detection measures, we will collect data related to Website usage information. The above-mentioned personal data is in no way related to any user actions inside the GreyWebs VPN tunnel, which are NOT recorded, registered or stored at all.

Why do we collect your personal data?

We collect Personal Data in order to:

- Improve the service and personalize user interaction in GreyWebs VPN
- Proper management of our Website and business

- Execution of the contract between you and us or taking measures at your request to conclude such a contract
- Scientific research, fraud detection/prevention and Service improvement
- To notify you of our new services or changes to our existing services
- To send you technical or service messages
- To ensure compliance with the Terms of Service
- Customer analytics

Do we transfer your personal data?

We do not transfer, sell, rent or exchange your personal data with third parties.
Security of your personal data

We follow generally accepted industry standards to protect the Personal Data provided to us.

When developing the Service and selecting service providers, GreyWebs paid attention to ensuring a high degree of security:

All data processing centers with which GreyWebs VPN cooperates undergo a compliance procedure. GreyWebs has root access to all its servers and administers them itself.

If you believe that your privacy has not been treated in accordance with our Policy, or if any person has attempted to abuse our Service or acted improperly, please contact us directly at support@greywebs.com

In addition, in the event of a data breach, when we discover that your Personal Data is at risk, we will immediately notify you through your account or Website or, if technically possible, by sending you an email.

Service performance data and summary statistics of GreyWebs VPN connection

Due to our strict policy and the absence of log logs, we guarantee that we do NOT track user traffic performed inside the GreyWebs VPN tunnel, such as: browsing history, traffic destination, search preferences, data contents, IP addresses or DNS queries. Therefore:

- We never know which user has ever accessed a particular website or service.
- We DON'T know which user was connected to our GreyWebs VPN service at any given time or which IP address of the GreyWebs VPN server they were using.
- We DO NOT know the set of source IP addresses of the user's computer.

GreyWebs 100% adheres to the policy of no log logs, and we do not store them.

Policy updates.

If we decide to make changes to our Privacy Policy at our sole discretion, such changes and updates will take effect immediately after the revised Privacy Policy is displayed. Therefore, we recommend that you regularly check this Privacy Policy for updates so that you are fully informed about how your data is collected and used by the Company. The date of the last revision will be reflected at the bottom of the "Last Change". Your continued use of the Services after displaying such changes means your acceptance and acceptance of such amendments to the Privacy Policy, as well as your consent to comply with the terms of such amended policy.

If we make material changes to this Privacy Policy, we will notify you through your account or Website and will make every effort to notify you by email or by notification on our homepage before the change takes effect.

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